Ulead DVD PictureShow 2 Support

DVD PictureShow 2.0 Update Patch (Released Date: 2003/6/13)
- Only for DVD PictureShow 2 - digital Camera Suite version Users

1. Fixes the problem of slideshows exhibiting an up-and-down "flickering" when played on TV.
2. Fixes the problem that causes a Windows system sound failure after installing the program.
   Note: To allow this patch take effect, you have to launch the program at least once after installing the patch.
3. Fixes the crash problem when the user uses "Print CD Label" in Windows 98.
4. Enhances output qualities for both DVDs and SVCDs.
5. Enhances performance of systems supporting Intel® Pentium® 4 Hyper-Threading technology.
6. Supports the Panasonic LF-D340 DVD RAM/R device.

CD & DVD PictureShow 2.0 Update Patch 2		
All Languages (22.4 MB)		
site 1	site 2	site 3

Ulead Photo Explorer 8.0 Update Patch (Released Date: 2003/4/23)
- Only for DVD PictureShow 2 Digital Camera Suite version users

1. Fixes problems of viewing and rotating some specific *.EPS, *.Tiff and *.jpg files.
2. Fixes problems of reading some EXIF information of images from a few cameras.
3. Fixes the problem of using the +/- key to zoom in/out the images in Viewer.
4. Fixes the problem of failure in removing thumbnail in "CD Catalog" function.
5. Fixes the problem of selecting an image file in "CD Catalog" for editing in PhotoImpact.
6. Fixes the problem of failure in copying content images and pasting in another application.
7. Fixes the problem of controlling manually with keyboard/mouse in slideshow options under the slideshow mode.
8. Supports Panasonic LF-D340 DVD RAM/R device.

Ulead Photo Explorer 8.0 Update Patch		
English (13.1 MB)		
site 1	site 2	site 3

Mpeg Vio Driver Update Patch (Released Date: 2003/1/16)

Bugs Fixed:

- Fix "Load Mpeg Vio Driver Error" when you launch the program on Windows 98/ME
- Fix "Load Mpeg Vio Driver Error" when you install both Ulead program and ADOBE Premiere 6.x onto the same system

Please select a site below to download the update patch.

Mpeg Vio Driver Update Patch		
All Languages (1.37 MB)		
site 1	site 2	site 3

Ulead DVD PictureShow 2 User Manual

- Ulead DVD PictureShow 2 User Manual (English) (8.17MB)

Ulead DVD PictureShow 2 FAQ

Installation/Download

- Why do I get this error message "Load MPEG Vio Driver Error" whenever I launch DVD PictureShow?
  - Please get this patch "Mpeg Vio Driver Update Patch (Released Date: 2003/1/16)" at http://www.ulead.com/tech/dps/dps_ftp.htm to fix it.

    Note: Please select your platform and choose a site to download the patch.
- Why did I receive an error message which says that U32BASE.DLL is having a problem, whenever I launch the program? What can I do to get rid of it?
  - There may be some conflict in your windows registry. Please try the following:
  -
    - Launch Windows Explorer and go to tools\folder option\advance setting to check "show hidden files and folders"
    - Purge your temp file in c:\windows\temp
    - Delete the following folders C:\Program Files\Ulead Systems\Ulead DVD PictureShow 2

C:\Program Files\InstallShield Installation Information\{A9212616-FCA2-4173-BD99-5C741EB3A068}

- Type "Regedit" in the Run command of Windows Task Bar and press Enter to launch the Registry Editor and find the following folders to delete them
  HKEY_CURRENT_USER\Software\Ulead Systems\Ulead DVD PictureShow\
  HKEY_LOCAL_MACHINE\Software\Ulead Systems\Ulead DVD PictureShow\
- Close regedit
- Then reinstall DVD PS2

- When I try to install the DVD PictureShow 2 ESD version, a message "Please Insert disk 1 - layout.bin" appears. How do I get around this?
  - Please try following methods:
  -
    - 1) Method A:
      If your Operating System (OS) is Windows 2000 or XP, please try logging into the system with administration rights before installing.
      1. Go to Start: Run.
      2. Type C:\Download\DPS2FullEng.exe -a -deleter in the entry box. (The"Download" folder is an assumed folder name where you saved the downloaded executable file.)
      3. Press "Enter".
    - 2) Method B: (Using Winzip, for example.)
      1. Launch Winzip and "Open" DPS2FullEng.exe.
      (Or right click on the DPS2FullEng.exe, select Winzip: Extract to)
      2. "Extract" to a temp folder like C:\Temp directory.
      3. Go to C:\Temp\Disk1
      4. Launch Setup.exe file to install program.
    - 3) Method C:
      Run "msconfig" and disable all start-up programs, and then try again.
      NOTE: This method only applies to the Win XP and Me/98 operating systems.

Editing

- How do I make the slideshow and music clip to correspond?
    - To let users have more flexibility on arranging music clips according to their personal style, DVD PictureShow 2 does not support an auto-synchronizing feature, but there is a manual method to achieve this. So, when you prepare the music clip for your slideshow, you can see the program has the duration of each photo depicted on the upper-right corner. When deciding the music length you can just sum up the total duration for the photos that you want to put this music. For example, a slideshow with 10 photos with default duration of 5 sec each, the calculating figure of the required length should be 10 x 5 = 50 seconds.
      Even though the preview may sometimes show a little difference, please don't forget it is a preview, and the final burning result should be fine, you may ignore it at that time.
- Why can't I add more than 36 photos per SlideShow? I got this as a bundled product when purchasing my Digital Camera.
    - There is a limitation of bundled (SE/SE Basic) version. The Ulead DVD PictureShow SE/SE Basic versions do not include certain features mentioned in the manual and online help. If you want to use these features, please upgrade to the full version. For upgrade information, please go to http://www.ulead.com/store/dps/upgrade.htm
      Check the difference among Full, Special Edition (SE), Special Edition Basic (SE Basic) and Trial version, please go to http://www.ulead.com/dps/compare.htm
- How can I add one or more background music when creating a slideshow?
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        - First of all, please click the "Background Music" button to open the related user interface within the "Create Photo Slideshow" window. If you can't find it, then you need to click the "More" button at that time.
        - Then, go to the folder that contains your audio files, and drag the desired file (.mp3 .wav or .mpa) directly to the background music track. If you want to add more than one audio file, all you have to do is that decide which photo that you'd like to start playing from first and then drag the audio file to that place.
- Is there a way that can allow me to grab an mpeg file created by DVD PictureShow 2 for further application?
    - As long as you do not close the program, then whenever you finish a burning task, you are able to find the mpeg files under this temporary folder "garbFile0001" via C:\My document\Ulead DVD PictureShow\2.0\TempDir\. At that time, please just save them to another location for further usage.
- How do I back up a slide's pictures on to a disc besides the slideshow itself?

- Please check the option "Photo files" under the "Disc include" area within the step "Select Output Option and Preview" and after burning you can find those backup image files under the folder "PROJECT_FILE" within the disc.

- How do I change the working directory when creating a slideshow project using DVD PictureShow 2?
  - You can change the working directory for your slideshow projects. Open DVD PictureShow, click the Main Menu button (located on the bottom left part) and then select Preferences. On the Preferences dialog box, you can change the "Output and Working folder". Please specify the folder location where you wish to save the Ulead DVD PictureShow project files, temporary files, as well as output folders and files that will be used for burning VCD/SVCD/DVD discs.
- I am trying to create a slideshow, but my images are different sizes. Is it possible to make my images consistent with other images because some of my images are smaller than the other ones?
  - On the Create/Edit Photo Slideshow dialog box, click the Slideshow Options button from the left panel. Select or check the "Enlarge images to fit" option. This will enlarge small images to fill the whole screen. Images that have larger dimensions than the screen size will automatically be fit into the screen size.

Sharing / Export

- Why do the slideshows exhibit an up-and-down flickering when I play the burned SVCD or DVD on the TV? What should I do to get rid of it?
  - Please get this patch "DVD PictureShow 2.0 Update Patch (
- I used DVD Picture Show 2 to create a VCD, but why does it often makes my system lock up at varying times during the burn process? What can I do to fix it?
  - Please try following methods:
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    - 1) Method A:
      Please try to select NTI driver from the drop down list of the CD/DVD recorder to burn.
    - 2) Method B:
      Please unzip this "314132.zip" fist, and then copy/paste it to C:\Program Files\Common Files\Ulead Systems\DVD directory.
      Note: Before you do it, please rename the original file as ULCDRDrv.bak.
- When I do a burning, an error message "SAO-2336-SPTI-2A-02-03-0C-00" is shown during the process, what can I do to get rid of it?
  -

        - Unzip this "ULcdrSetup.zip" to C:\Program Files\Common Files\Ulead Systems\DVD directory.
        - Launch the ULcdrSetup.exe and check "Use-Track-At-Once CD writing mode for VCD or SVCD".
        - Close the exe file.
        - Burn the video again.
    - This problem is caused by some burners being incompatible with session-at-once (SAO) recording. "Track-At-Once" is the most reliable way to burn a CD per past experience, and some burner's firmware just cannot use Session-At-once in a reliable way. The disadvantage of "Track-At-Once" is the linking loss sectors in the track gap area, which may affect the playback compatibility for some VCD players (although very few).
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- Why does the display result in a blurring or "mosaic-like" pattern when I play a slideshow disc on a standalone CD/DVD player? Is there a way that I can fix it?
    - Please go back to the "Finish" step and check the "Do not close disc" checkbox in the Advanced settings before you burn another disc. Ulead DVD PictureShow uses a "Track at once" technology when the "Do not close disc" feature is checked. When the "Do not close disc" checkbox is not checked, DVD PictureShow uses a "Sector at once" technology instead. While "Track at once" has better capability, " Sector at once" makes for a more flexible utilization of the CD-R disc.

- Why is a burned movie not recognized by a standalone DVD player but it does on the PC? My output format is DVD, but I'm using a CD-R/RW burner.
    - To burn the DVD format on a CD-R/RW disc, please note that it should be a mini-DVD but not standard DVD. In other words, miniDVD is basically a DVD but on a CD-R(W) instead of on a DVD disc. Please check this page http://www.vcdhelp.com/dvdplayers.php to find out whether your DVD player can support the Mini DVD, you can just type the model name of your DVD

player(for example, Afreey LD-2060) in the entry box of "Search Player:", then you should find the related answer there.

- Why doesn't a VCD created by DVD PictureShow work with DVD Set-Top players, even if the DVD player says it supports VCD?
    - Some DVD players do not support VCD 2.0, please check the manufacturer documentation for more information on which VCD version is supported by the player.
- While creating a slideshow project, I chose the VCD option in the first step. How will I use my slideshow when I want it in another format like DVD?
    - Please make sure to save your current project by clicking the Main Menu button (located on the left bottom part) or click the Save button. You can then open the saved project file (*.DPS file). In Step 4: Select Output Options and Preview, you can select the Output format where you can choose whether to output the slideshow project in VCD, SVCD, or DVD format.

Other

- Is there a way that can just let me work on my project file on any other machine?
    - Please try this: check the following options in the step of "Select Output Options and Preview":
    -
        1. Photo files
        2. Video/sound files
        3. Project file

And then after burning you'll find a folder named "PROJECT_File"within the disc. You can just copy that folder to a desired place on a machine that has that program installed, and then open that project file there.

- Why does my system sound get lost after finishing the installation?
    - Please get this patch "DVD PictureShow 2.0 Update Patch (Released Date: 2003/6/13)" at http://www.ulead.com/tech/dps/dps_ftp.htm to fix it.

      Note: To let this patch take effect, you have to launch the program at least once after installing the patch.
- What type of music files can I use for the music background?
    - PictureShow can support audio formats like .wav, .mp3, .mpa., so you can use them as
- Does DVD PictureShow 2 support the 16:9 aspect ratio while burning the DVD project?
    - No, DVD PictureShow doesn't support this feature.

- When I don't add transitions to a slideshow and burn it to VCD format, the quality looks better than if I do add transitions to my slideshow. Why?
    - When you add transitions, DVD PictureShow 2 will convert your slideshow into an MPEG-1 video file. MPEG-1 is close to VHS quality (352 x 352). When you do not add transitions, DVD PictureShow 2 won't convert your slideshow into a video file and is able to display them at a higher quality (704 x 480).
- Is there a way that can let us import PhotoImpact Album 8 into PictureShow projects?
    - Please try the following:
    -
        - Pack all images into a new folder in the PhotoImpact Album 8 by using Album > Package option.
        - Open PictureShow 2, create a new project and use "Batch collect" to select that folder as a slideshow.