

# Ulead DVD PictureShow 1 Support

## DVD PictureShow 1 Update patch

Please install the patches in the following order:

1. DVD PictureShow Update Patch
2. CD/DVD Burning Patch

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## CD/DVD Burning Patch

Download the most up to date [CD/DVD Burning Patch](#) to fix most compatibility and burning problems.

## Mpeg Vio Driver Update Patch (Released Date: 2003/1/16)

### Bugs Fixed:

- Fix "Load Mpeg Vio Driver Error" when you launch the program on Windows 98/ME
- Fix "Load Mpeg Vio Driver Error" when you install both Ulead program and ADOBE Premiere 6.x onto the same system

Please select a site below to download the update patch.

Mpeg Vio Driver Update Patch		
All Languages (1.37 MB)		
<a href="#">site 1</a>	<a href="#">site 2</a>	<a href="#">site 3</a>

## DVD PictureShow Update Patch

This DVD PictureShow patch contains:

- Additonal Archive Bonus Pack:
  - Adds the new Archiving feature
  - With this feature, you can choose to archive your original image files along with your slideshows. Your CD or DVD will contain your slideshows and also give you access to your original image files when run on a PC.

- To archive your photos, select "Copy Original Image Files to Disc" in the "Determine Output Options Settings" step
- Adds a "VCD Player Compliant" option, solving delay time errors and audio time error problems on VCD players. This option can be turned Off/On in the menu. The default is set to On
- Updates the DVD/VCD burning driver (MMC and NTI driver) to a newer version to provide better compatibility with CD-RW drivers, such as the CD-RW models from Acer
- Supports MP3 files created by JukeBox software
- Fixes "Load MPEG via Driver Error" problem in Windows® 98 SE and Windows® Me

**Note:** This patch only applies to DVD PictureShow. The DVD PictureShow Imaging Suite does not require for this patch to be installed.

Please select a site below to download the update patch.

DVD PictureShow Update Patch For DVD PictureShow, full version only		
English (5.83 MB)		
<a href="#">site 1</a>	<a href="#">site 2</a>	<a href="#">site 3</a>

## DVD PictureShow 1 FAQ

**Q:** After executing the product it hung in the Playback Simulation window. This happened after testing the Remote Control and then pressing Next (step 5 in the PDF manual), the application hung and it couldn't be stopped from the Task Manager window. What should I do to fix it?

**A:** Please try updating the latest ULCDRDrv.dll which is installed in "C:\Program Files\Common Files\Ulead Systems\DVD".

**Q:** I get the "Load MPEG Vio Driver Error" when I am launching DVD PictureShow and the program will not run. What should I do to fix it?

**A:** Windows 2000/XP: Please download the FixEnvironment.exe file to fix your problem.

Windows 98/ME:

Method A:

Copy all the files of the following folder into the DVD installed folder.

C:\Program Files\Common Files\Ulead Systems\MPEG

Method B:

Please download the FixEnvironmentFor98.exe file to fix your problem.

**Q:** When trying to burn, the progress goes about half way on the bar and then an error message pops up saying "drive not ready". What do I need to do?

**A:** Install the DVD PictureShow Update Patch first and then the CD/DVD Burning Patch.

Please try to select NTI or the Ulead driver in the CD/DVD recorder (step5: Determine output options settings) to burn.

**Q:** When displaying menu titles with multiple lines, only the first line of the title shows. Why can't the other part show on the title screen?

**A:** If the space for showing the titles is not enough to display the whole content, it is possible that only first line of the title displays, to avoid such a situation please select the template with only 2 or 3 menus a page.

**Q:** I encounter issues on starting DVD PictureShow after installing it and want to reinstall it, but I can't remove it and only get a "Repair" or "Remove" option. How can I do I make this work?

**A:** Normally, this kind of situation occurs because the InstallShield has crashed when you installed DVD PictureShow for the first time. Please follow the procedure below to fix this problem.

Please go to Tools\Folder Option\View tab to check "show hidden files and folders".

Purge your temp file in c:\windows\temp

Delete the following folders C:\Program Files\Ulead Systems\Ulead DVD PictureShow

C:\Program Files\InstallShield Installation

Information\{CAAD3C25-8664-11D5-BEAF-0010B5557565}

Click Start: Run: type "regedit", click Ok

Delete HKEY\_CURRENT\_USER\Software\Ulead Systems\Ulead DVD PictureShow\

Delete HKEY\_LOCAL\_MACHINE\Software\Ulead Systems\Ulead DVD PictureShow\

Close regedit

Reinstall DVD PictureShow.

**Q:** What do I need to do to convert music from a CD to add as background music to a slide show?

**A:** PictureShow can support the audio formats like .wav, .mp3, .mpa. But due to CD music data(track) it is not an audio file (You can check it with internet explorer, you will see no file size, or only 1KB), so before you import your CD music into CD&DVD PictureShow, please convert it to an audio file first (WAV or MP3). You can use some audio program like JukeBox to convert CD data into WAV or MP3.

Install CD&DVD PictureShow Update Patch.

**Q:** I cannot play a CD that I burn from CD&DVD PictureShow on my PC or a DVD/VCD player. How can I get it to play like it should?

**A:** On your home DVD/VCD player remote control, it has a PBC or menu button (for the digital slide show menu function), you have to turn this on first, then you can play it successfully. If you want to play it on your PC, please use a software player which supports playing a VCD 2.0 menu program, for example: Win DVD.

**Q:** I can burn a "DVD" output format successfully by using a general CD-R/RW burner, however, the burned disc is not always able to be played on my home DVD player. What am I doing wrong?

**A:** When you burn the "DVD" output format on CD-R/RW disc, it will be a mini-DVD format, and not standard DVD format. In other words, miniDVD is basically a DVD but on a CD-R(W) instead of a DVD disc.

Please check this page to find out whether your DVD player can support the Mini DVD format, you can just type the model name of your DVD player (for example, Afreedy LD-2060) in the entry block of "Search Player:", then you should find the related answer from that page.

Also, let us remind you that in PictureShow the quality for both VCD 2.0 and DVD output formats is almost the same, so you might select the VCD 2.0 option instead.

**Q:** How do I know how much recording space is left on my recording disc?

**A:** When you create the slideshow, there is a status bar at the bottom and you can see the related information: Required CD space XX MB from there.

**Q:** I'm using the CD&DVD PictureShow SE version which is bundled with my hardware device, but I can't fit 99 slideshows, 99 photos per Sildeshow and 1900 maximum photos on one disc.

**A:** For the CD&DVD PictureShow SE/SE Basic version, there is a limitation on this, please see the details as follows:

Slideshows: 30

Photo per Slideshow: 36

Maximum Photos: 1080