# Ulead Photo Explorer 7 Support

## CD/DVD Burning Patch (Released Date: 2002/12/06) for Photo Explorer 7.03

Download the most up to date CD/DVD Burning Patch to fix most compatibility and burning problems.

## Photo Explorer 7.02 Update Patch

- New function: **Download from Memory Card**. This will automatically locate the memory card and transfer all images to the current browser folder. As a result, it will speed up use of the **Digital Camera Wizard** for simple downloads.
- Tooltips thumbnails in browser now tells time according to local time zone.
- The time it requires to switch between folders with many images has been considerably reduced.
- Zoom lens conversion values have been updated to include the latest models of digital cameras.
- Metric measurements of print sizes in **Print Images** (e.g. 10cm Print) have been added.
- The time taken to rotate large JPEG images has been reduced.
- ASF files can now be played
- File save settings for black and white scans have been corrected.
- **Print Images** can now support 2" and 8" sizes.
- Print speed has been improved.
- EPSON 870 roll paper problems have been fixed: incorrect borders, date/time are not cropped now.
- Incorrect cropping error in **Print Cards** has been eliminated.
- Printing large job size or non-printing of output problems on certain types of printers have been addressed.
- Missing lines in lines pixel rows in printouts have been addressed.
- **Photo Properties** now report the size of large images correctly.
- WMV file support has been fixed.
- Missing camera aperture values in Photo Properties for certain camera models have been addressed.
- Selection range problem after returning to the browser from the viewer has been fixed.
- Browser will now be updated when CD is inserted.
- Unselect thumbnails in Slide Show window are now available.
- Undesired clipping when rotating images in the viewer has been addressed.

- Duplicate dialog box access keys have been deleted.
- **Add Text** will now use the system default font, not Times New Roman.
- Warnings have been added to explain why UFO files do not display in the viewer.
- **Adjust Image** dialog box has been reduced to fit on all 800x600 (or larger) screens.
- QuickTime-related crashes have been resolved.
- Field sizes in the browser list mode will now be remembered between runs of the program.
- The bug which displayed JPEG files in Instant View but not in the browser has been eliminated.
- The bug which **Photo Properties** was appearing blank while Photo Explorer was generating a preview has been addressed.
- Ulead's contact phone numbers and addresses have been updated in documentation.

| Patch for Photo Explorer 7.0 **Full Version** | | |
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## Photo Explorer 7 User Manual

- [Ulead Photo Explorer 7 User Manual](#) (2,907KB)

## Photo Explorer 7 FAQ

**Q: When browsing a lot of JPEG files, Photo Explorer 7.0 can open most of them, however, on some JPEG files, an error message appears and it can't display the file. What should I do?**

**A:** Please do the following items listed below to correct the problem. (This solution can only be applied to users of Photo Explorer 7.0)

1. The QuickTime™ version you have on your system may not be the latest one. First, remove QuickTime from your system through **Control Panel > Add/Remove Programs** then go to the Apple Web site and download the latest version.

2. Make sure that the Screen area of your Display settings is set to either 800 x 600 or 1024 x 768. **Control Panel > Display > Settings Tab**

3. Uninstall Photo Explorer 7.0. **Control Panel > Add/Remove Programs**

4.  Search your hard drive for the file Ulead32.ini and delete it. Restart your computer, after it has booted up, temporarily turn off all applications (anti virus, chat programs, Internet connection, etc.) then reinstall Photo Explorer 7.0.

5.  After reinstalling Photo Explorer 7.0, download and install this Patch

**Q: I can't insert MOV files created using Ulead COOL 360 into Photo Explorer slide shows. What should I do?**

**A:** Please follow the same procedure as A1.