Ulead PhotoImpact 8 Support

PhotoImpact® Menu Plug-in

Create custom DVD menu templates with Ulead® PhotoImpact® 8 or later, for use in Ulead® DVD Workshop™ 2.2. Now available for free download here.

NOTE: The PhotoImpact® Menu Plug-in is only supported by PhotoImpact® 8 and later versions. You must also download and install the latest PhotoImpact patch and the latest **DVD Workshop patch** before installing the Menu Plug-in.

Ulead PhotoImpact 8 Update Patch 2
(Build Number: 8.01, Release Date: 2004/07/21)

This update patch optimizes PhotoImpact 8's performance for Intel® Pentium® 4 Processors, enhances the use of PhotoImpact with tablet PCs, and includes some bug fixes. The details are as follows:

- New feature for Ulead® PhotoImpact® 8 Menu Plug-in
- Performance optimization for Intel Pentium 4 processors
- Support the keyboard-free environment of Tablet PCs
  (For full Tablet PC compatibility you also need to install the Wacom® enhanced driver for tablet PC http://www.wacom.com/tabletpc/index.cfm)
- Add 'De-select All Objects' and 'Toggle Selection' buttons to enhance stability

Bugs Fixed

- For Wacom Tablets, when user installs Wacom driver, then switch to mouse mode in Driver DB, then paints with paint tool on a DOC, the brush will jump unpredictably and can't be controlled
- When making a selection on an object by Lasso Tool, cursor will jump unpredictably
- Add a target link in JavaScript™ Slideshow dialogue boxes so it will no longer have URL error warning messages
- PhotoImpact Album can collect files correctly now
- Creative Transform's warning message dialog box will close properly
- The combo box of the text tool can display the font correctly now
- The scroll bar in the Any Shape button designer works correctly now
- The status bar setting of a slice cell will be displayed properly in the preview and Web page when output

- The image optimizer will maintain the original resolution of the image
- The z-key zooming will no longer change from the lasso tool to the standard selection tool
- Apply Star filter will work properly now even when this filter is applied to a white blank document

Ulead PhotoImpact 8 Update Patch
For PhotoImpact 8 full version (English only)

English
(9.77 MB)

site 1	site 2

Photo Explorer 7 (Impact Edition) Update Patch

This patch is ONLY relevant for users of the PhotoImpact 8 North American, and International English versions. Also, there is NO need to download this patch if you have the 3 in 1 language (English, German & French) PhotoImpact 8 version.

- This patch enables Photo Explorer 7 to generate image thumbnails for PhotoImpact's UFO file format

Photo Explorer 7 Update Patch
For PhotoImpact 8 full version (English only)

English
(2.1 MB)

site 1	site 2

PhotoImpact 8 FAQ

Sharing/Export

- How can I burn and view slideshows on TV?
  - You can create a DVD-Player compatible slideshow CD using the Photo Explorer program that comes with the PhotoImpact 8 CD. Install Photo Explorer first and then follow the instructions below :
    1. Click the Slideshow button on the Tool Menu to open the Slideshow Storyboard.

2. Drag and drop the thumbnails of the desired images, videos and sound files onto the Storyboard.
3. Click the Create Slide Show Disc button to burn a Video CD.

NOTE: The Create Slide Show Disc function is only available in the Photo Explorer 7 program that comes with PhotoImpact 8. This is not a standard feature for Photo Explorer 7.

- I can burn a CD from my computer and I want to burn my Web albums or Web slideshows to CD. Why do I get the following error: "There is no CD-R/RW drive installed on the computer"?
  - o Your PC is probably equipped with a DVD burner. Unfortunately PhotoImpact 8 only supports CD-R/RW burners, not DVD burners. We apologize, but you need to have a CD-R/RW burner installed on your system to perform this function.

Installation/Download

- Sometimes I have trouble getting PhotoImpact 8 to work under Windows® 98 or Windows 98® SE, is there anything I can do?
  - o You can download the PIDM_Browse.dll file and paste it under "C:\Program Files\Ulead Systems\Ulead PhotoImpact 8". This makes PhotoImpact 8.0 fully compatible with Windows® 98 and Windows® 98 SE.
- When I installed PhotoImpact 8.0 on the Windows 2000 platform, I received the error message: "1608 Unable to create Install Driver instance", and the program stopped installing.
  - o Please contact our technical support. Our Technical Support staff will help you to resolve this issue.
    Contact by phone
    Please click here to get the contact information and contact the local Ulead office near you.
    Contact by e-mail
    Please use the tech support form with a legal PhotoImpact 8 serial number. Type "1608 Unable to create Install Driver instance" in the Subject field and your mailing address in the Problem field for speedy e-mail support.
- Will the PhotoImpact 8 TBYB (Try Before You Buy) version run on Windows® NT 4?
  - o We are sorry, but the PhotoImpact 8 TBYB version does not include support for Windows® NT 4.

- Is it correct that running PhotoImpact 8 TBYB version on Windows® XP/2000 requires the user to be a local administrator?
  - Yes, users with limited permissions cannot run the TBYB version of PhotoImpact 8. This is different than the ESD version. Please contact Ulead Technical Support. We will send you the ESD version.
- During installation, when I get to the registration screen & enter the serial number, the "Next" button does not activate. How can I continue?
  - In order to proceed with installation, you have to fill out all 3 fields: Name, Company, and Serial number. If you have purchased PhotoImpact for personal use, you can decide how you want to fill in the Company field.

Scanner/Digital Camera

- How can I solve problems that display TWAIN error?
  - Please check the following things:
    1. Hardware
       Be sure the scanner/digital camera is connected with the machine properly. (Consult the hardware manual.)
    2. Hardware driver
       The scanner driver should be properly set-up and configured. (Be sure you have installed the latest version of the hardware driver. Please check with the hardware vendor.)
    3. Hardware Power
       The scanner should be turned on when you startup the computer.
    4. Select the TWAIN source before clicking the Acquire button. (Click File: Acquire: Select Source).

Editing

- When I open an image, I get four gray scale images with extension C,M,Y,K in PhotoImpact. What should I do?
  - PhotoImpact does not support the CMYK color palette. When you open an image created with CMYK palette in PhotoImpact, it opens the file as four gray scale images. Please select "Format: Data Type: Combine From CMYK" to merge the images.
- How can I create a Transparent GIF file?
  - Select the Web: Image Optimizer menu command.
  - In the Image Optimizer dialog box, select the GIF file format button.
  - In the GIF Options tab, select the Transparency check box.

- Go to the Mask Options tab.
- Select "Pick color" under Mask options and click "Add to Mask", then choose a color directly from the preview window.
- Click the Save As button to save the optimized file.

Others

- I changed many different settings and want to "reset" all the settings to the "Default". Can I do that?
  - Yes. Please click View: Toolbars & Panels, and select the "Reset to Default" command. All the settings will revert to the default value.
- Nothing happens when I click on Help or press F1. No error message displays either.
  - Please check if these 3 files are in C:\Program Files\Ulead Systems\Ulead PhotoImpact 8:
    - CTL3DV2.dll
    - INETWH32.dll
    - ROBOEX32.dll

    Because these files control the help files, if they are not in this location, please contact Ulead Technical Support. We will e-mail these files to you.

- After installing PhotoImpact, my image files are associated with PhotoImpact. How can I turn off this association?
  1. Click File: Preferences.
  2. In the Associate tab, you can select (or deselect) the file formats to associate with PhotoImpact.
  3. The next time you open an image file, you can decide which program you would like to associate it with.
- How can I resolve the insufficient memory error?
  1. Empty the C:\Windows\Temp directory.
  2. Be sure that your C drive has enough free space.
  3. Remove any unnecessary files and programs to increase the amount of free space available.
  4. Shut down any other programs before using PhotoImpact and the scanner.
  5. If you can't remove any files from your C drive, then try scanning images at a lower resolution.
- How can I stop the register message appearing when I start PhotoImpact?

o   When you open PhotoImpact, it will pop up the register message. This window cannot detect whether or not you have registered. If you don't want to see the message again, please check the "Don't show this message" box and click the "Register later" button.