Ulead PhotoImpact 6 Support

PhotoImpact 6 Update Patch

- Change font display style in Text Entry Box - separate font and script
- Enhanced Image Slicer - Prevent additional slicing of Web objects after moving a sliced line
- Enhanced Zoom when previewing GIF files in Album
- Lighting effect can be saved as BMP sequence files
- Open files that contain EXIF information
- CTRL+Z in Image Optimizer function has been resolved
- Select Color on Screen in the Text entry box feature has been corrected
- The Preview function in the Fill\Texture dialog box has been corrected
- Object Paint Eraser Tool - change brush size and shape without closing the program
- Corrected the View/Photo Properties/File Info/Summary/OK function
- Corrected the problems pertaining to the Capture dialog box
- Change the font face of duplicated HTML text
- Enable browser preview button when users login as non-administrator in Windows® 2000 and Windows® NT 4
- Eliminate the error message when users login Windows® 2000 as non-administrators and launch Internet Explorer or Album
- Corrected truncation problems in Chinese and Japanese versions

Please select a site below to begin downloading the update patch.

PhotoImpact 6 Update Patch For PhotoImpact 6 full, upgrade and online versions				
English (11.4 MB)	**French** (11.6 MB)	**German** (11.1 MB)	**Japanese** (11.6 MB)	**Traditional Chinese** (11.3 MB)
site 1	site 1	site 1	site 1	site 1
site 2	site 2	site 2	site 2	site 2
site 3	site 3	site 3	site 3	site 3
site 4	site 4	site 4	site 4	site 4

PotoImpact 6 Manual

English (29.2 MB)	Italian (19.0 MB)	Spanish (29.2 MB)
site 1	site 1	site 1

PhotoImpact 6 FAQ

Q: I upgraded to Windows® XP from Windows® 98 but I cannot run Ulead software anymore. Why?
A: You need to login to Windows® XP as the Power-User or Administrator in order to run Ulead software.

Q: Why I can't open either a Web page or an online image using the "Open from Web" command?
A: In most cases, this is due to a problem with a firewall installed on your network. First, try disabling the firewall software on your system. If that doesn't work, ask your network administrator for more details about the network settings.

Q: Why can't I download components and free templates for my PhotoImpact 6 ESD version using SmartDownload?
A: In most cases this is caused by a firewall installed on your network. For other download options please visit http://www.ulead.com/pi/esd.htm or http://www.ulead.com/pi/free.htm

Q: Why is each font listed with so many style options like Cyrillic, Turkish, Baltic etc...?
A: To get rid of these options, download the PhotoImpact update at http://www.ulead.com/tech/pi/pi_ftp.htm

Q: How do I make an image with a transparent background using Image Optimizer?
A: In the Web menu, select Image Optimizer.
In the Image Optimizer dialog box, select the GIF file format button.
In GIF Options tab, select the Transparency check box.
Go to the Mask Options tab.
Select "Pick color" in the Mask option and click "Add to Mask," then choose

color directly from the preview window.
Click "Save As" to save the optimized file.

Q: When I open GIF Animator I get an error message, "GA_MAIN caused an exception 10H in module QUICKTIME.QTS at 0167:6681fb7a.," that the program has performed an illegal operation. How do I correct this?
A: Please try the following steps to resolve this problem:
Remove Uvqt.vio from \PhotoImpact 6\anygif\Vio\ folder
If this doesn't work, then also try removing Uvavi.vio.

Q: Can I use "Visual Open" to select/browse files anywhere else besides in the Open dialog box?
A: To use "Visual Open" to open files from other locations, check the "Use Visual Open to open images" option in the File/Preferences/General: Open & Save category.

Q: How do I change the size of Component objects?
A: When you export a component (e.g. a banner) from the Component Designer as an object, you cannot use the transform tool to change the object size because it's not a simple path/image object. To fix this, right-click the component object, select Edit component and change the dimensions in the Size tab. By doing this, other component properties will remain unchanged.

Q: While installing the Free templates or components which I downloaded from www.ulead.com, I receive this error message: The InstallShield Engine (iKernel.exe) could not be installed. The system cannot read from the specified device. What should I do to fix this?
A: Try restarting your computer and then reinstall the templates and components.

Q: Is PhotoImpact 6 compatible with Windows® ME?
A: Yes, PhotoImpact 6 is completely compatible with Windows® ME.

Q: Even though I already input the correct Serial Number to install PhotoImpact, the next button is still disabled.
A: In order to proceed with installation, you have to fill out all 3 fields: name, company, and Serial number.

Q: Why does the EXIF data disappear after I save the file?

A: To save image with EXIF data, please use the command Save or Save As in the File menu. If you save image by using the Web Image Optimizer function, EXIF data will be lost.