

Ulead VideoStudio 7 Support

VideoStudio 7.0 SE DVD Update Pack for SANYO Digital Movie C1

(Release Date: 2004/04/28)

Fixed

The following has been fixed. There was an issue where the Italian version of Ulead VideoStudio 7.0 SE DVD (8in1) bundled with SANYO Digital Movie C1 was not able to import Mpeg4 video clips taken with C1.

VideoStudio 7.0 SE DVD Update Pack for SANYO Digital Movie C1
Italian Version Only (1.52 MB)
Download

NOTES:

1. If your Ulead VideoStudio 7 is a Retail version or the SE version not bundled with the SANYO Digital Movie C1, please ignore this update pack.
2. The Update Pack is only for the Italian version.

VideoStudio 7 Update Patch

(Build Number: 7.01, Released Date: 2003/04/29)

Major

1. **Sony MICROMV Capture** - Fix video/audio synchronization problem and preview quality when capturing video files from MICROMV.
2. **Video File Conversion** - Fix the problem when convert video files from NTSC to PAL or PAL to NTSC.
3. **Audio Mixing** - Fix the output quality problem when doing audio mixing.
4. **Split by Scene** - Fix the crash problem when using "Split by Scene" in Edit step and there's no D drive or the D drive is CD-Rom.
5. **Seamless DV Capture** - In the patch, there won't be file size limitation when capturing video on NTFS system.

6. **For AC-3 PowerPack users** - Fix AC-3 encode problem when using Intel Pentium 4 processors with Hyper Threading technology.
7. **Title Rendering** - Fix rendering problem in Extrude mode of Shadow.

Minor

1. **HRC/IRC Option** - Now HRC or IRC TV system can be selected when the input source is TV tuner and you choose USA as your Country.
2. **Output Video** - In the previous release, a error message "Failed to open Mpeg encoder" may appear when you try to create video file and choose "same as project setting", and this is fixed in the patch.
3. **More Capture Setting** - Add a new option "Use Split dialog Box for capture settings" in Preference. If this is checked, more capture options will be shown as VideoStudio 6.

Please select a site below to download the update patch.

VideoStudio 7 Update Patch Build 7.01 For Retail, ESD and all SE versions							
English (6.71 MB)	German (6.72 MB)	French (6.78 MB)	Italian (6.76 MB)	Spanish (6.76 MB)	Japanese (7.20 MB)	Traditonal Chinese (7.01 MB)	Simplified Chinese (6.74 MB)
site 1	site 1	site 1	site 1	site 1	site 1	site 1	site 1
site 2	site 2	site 2	site 2	site 2	site 2	site 2	site 2
site 3	site 3	site 3	site 3	site 3	site 3	site 3	site 3

Mpeg Vio Driver Update Patch (Released Date: 2003/1/16)

Bugs Fixed

- Fix "Load Mpeg Vio Driver Error" when you launch the program on Windows 98/ME
- Fix "Load Mpeg Vio Driver Error" when you install both Ulead program and ADOBE Premiere 6.x onto the same system

Please select a site below to download the update patch.

Mpeg Vio Driver Update Patch
All Languages (1.37 MB)

site 1	site 2	site 3
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DVD MovieFactory Windows® XP Update Patch

This patch will correct the error encountered when you right-click the My Computer icon then select Properties after installing DVD MovieFactory on Windows XP.

NOTE: You only need to download this patch when you are using an English version of DVD MovieFactory.

Please select a site below to download the patch:

DVD MovieFactory Windows® XP Update Patch		
All Languages (24KB)		
Site 1	Site 2	Site 3

Video Display Patch

This patch will correct display problems, which may occur using Ulead DVD MovieFactory (or Ulead Video ToolBox) with certain display cards and Windows 2000. If you are not experiencing a display problem, then you do not need to install this patch.

Please select a site below to download the update patch

DVD MovieFactory Video Display Patch		
(1.18MB)		
site 1	site 2	site 3

NOTE: If you still continue to have problems after installing the patch, please update your display adapter driver from the Web site of your manufacturer. Display adapter information can be found on your Windows Control Panel under: Display > Settings > Advanced > Adapter.

VideoStudio 7 User Manual

- [Ulead VideoStudio 7 User Manual \(5.25MB\)](#)

VideoStudio 7 FAQ

Installation/Download

- I have downloaded and installed VideoStudio 7 ESD version successfully; however, it doesn't seem to have all components.
 - The ESD version only installs VideoStudio 7 main program. So, be sure you have also downloaded and installed VideoStudio 7 components for ESD version only.
<http://www.ulead.com/vs/esd.htm>
- When I try to install the VideoStudio 7 Upgrade ESD version, a message "Please insert disk 1 - layout.bin" appears. How do I get around this?
 - Please try following methods:
 - 1) Method A: (If method A doesn't work, please try method B.)
 If your Operating System (OS) is Windows 2000 or XP, please try logging into the system with administration rights before installing.
 - Go to Start: Run.
 - Type C:\Download\ UVS7EngUpgrade.exe -a -deleter in the entry box.
 (The "Download" folder is an assumed folder name where you saved the downloaded executable file.)
 - Press "Enter".
 - 2) Method B: (Using Winzip, for example.)
 - Launch Winzip and "Open" UVS7EngUpgrade.exe.
 (Or right click on the UVS7EngUpgrade.exe, select Winzip: Extract to)
 - "Extract" to a temp folder like C:\Temp directory.
 - Go to C:\Temp\Disk1.

Launch Setup.exe file to install the program.

Capturing

- Why can't I use more capture properties in the Option menu like VideoStudio 6?
 - Please follow the procedure below:
 1. Install the [VideoStudio 7.0 Update Patch](#).
 2. Click File: Preference, Capture tab.
 3. Check "Use Split dialog box for capture settings".

When this is checked, more capture options will be shown in VideoStudio 6.

- VideoStudio 7 can't be launched successfully when the Hauppauge WinTV driver is installed.

- Please unzip [HauppaugeWinTV.zip](#) file into C:\Program Files\Ulead Systems\Ulead VideoStudio 7 program directory to overwrite original "uvDV.dll" and "uvCapMainDlg.dll" files
- How do I make VideoStudio 7 show the drop-frame counter again?
 - - Locate HerCap.ini file in the C:\Documents and Settings\All Users\Application Data\Ulead Systems\Ulead VideoStudio\7.0
 - Open HerCap.ini file and add "ShowFrameNumber=1" below [CAPTURE_SETTING] section. [CAPTURE_SETTING]
ShowFrameNumber = 1
 - Close and Save the ini file.
 - Launch VideoStudio 7 and go to the Capture stage, you will see the drop frame counter.

Note: The 1024x768 display area will make the drop-frame counter not show up very well on the Option Panel; however, you still can see it. The drop-frame counter will be completely shown when the display area is changed to 1280x1024.

- Why can't I capture a video in color when I want to capture a TV program from my TV tuner card?
 - 1. Make sure that the capture device is installed properly and that the hardware driver is the latest version for your operating system which you can download from the internet.
 2. Under the menu Options in UVS Capturing step, you can select Capture Properties. In that menu, you can select Capture Properties, and then Video Filter. In this menu, there's a tab called Video Setting. In the pull down menu Video Format, select the TV system that is supported by your video source.
- How do I make VideoStudio 7 support my ADS Instant DVD?
 - Please download the [UVS7PatchADS_InstantDVD.exe](#) file and install to make VideoStudio
- How do I make VideoStudio 7 support my ADS Instant DVD2?
 - Please download the [UVSPatchADS_InstantDVD2.exe](#) file and install to make VideoStudio
- I recently updated the ATI drivers and Multimedia Center program to the latest version. After I updated the drivers, I found that VideoStudio crashes when I click "Capture".
 - We found that the problem is caused by the "ATI VBI Surface Allocator". To fix your problem, please follow the procedure below.

1. Go to C:\Program Files\ATI Multimedia\TV\.
2. Locate the file named "AVBISurf.ax".
3. Rename the "AVBISurf.bak" file.

However; it will disable some related functions provided by the ATI Multimedia Center. If you need to use the complete functions in the ATI Multimedia Center, you need to rename the file first.

For more details, please visit here:

http://www.showshifter.com/support/SupportReports/ATlcard_crash.html

Editing/Rendering

- When I record my DV video back to the DV camcorder, the video on the DV camcorder is not smooth.
 - Please follow the procedure below to fix the problem.
 1. Download and unzip [DVFix_RecordBack.zip](#) to VideoStudio 7 program directory to overwrite original u32mpb.dll and msdevctl.dev files.
 2. Locate and open the uvs.ini file in C:\Documents and Settings\All Users\Application Data\Ulead Systems\Ulead VideoStudio\7.0.
 3. Set "UseDVSplitter=2" in the [PlayBack] section like below.
[PlayBack]
UseDVSplitter = 2
 4. Close and save it.
- When I try to Add/Edit chapter, the "Insert scenes as chapters" option in "Auto" is grayed out.
 - There are two reasons that the "Insert scenes as chapters" won't work:
 1. The imported video title is exported from VideoStudio 7 editing directly (VSP project files). This is because the project file doesn't contain scene change information.
 2. If you use the "Add Video" button to insert your MPEG video titles; since the mpeg video titles are not created by VideoStudio, VideoStudio can't recognize the scene information from the rendered MPEG video files.

How to make it work?

3. Click Add Video to insert DV-AVI video clips directly.
4. Click Add Video to insert a MPEG video file created by VideoStudio.
(When VideoStudio 7 creates the mpeg video, it also creates the other .UPD file with the same filename. The .UPD file is the way to keep scene information of created mpeg video.)

- After I installed VideoStudio 7 Update Patch, the "Save Trimmed Video" function doesn't actually save a trimmed video but saves the original one.
 - Sorry for the inconvenience. Please follow the procedure below to correct this problem.
 1. Unzip [UVS7_uvSEPA.zip](#) to C:\Program Files\Ulead Systems\Ulead VideoStudio 7 program directory to overwrite original "uvSEPA.dll" file.
 2. Unzip [UVS7_mpgmux.zip](#) to C:\Program Files\Common Files\Ulead Systems\Mpeg directory to overwrite original "mpgmux.dll" file.
- When I try to create a larger video file in VideoStudio, I encounter an error message: General Access denied error 17111:1:5
 - The error is because of the 4GB file size restriction for FAT32 file systems . Please check that you are working on Windows 98/ME or Windows 2000/XP. Usually, Windows 98/ME only supports FAT32 file system and Windows 2000/XP can support both FAT32 and NTFS. So, according to the restriction of FAT32 file system, you can not create a video file of more than 4GB in file size. To know what the file system of your main or data drive are, please right click on the drive name and select its Properties to check it out.

Burning CD/DVD

- When I start the disc burning process, an error message "SAO-2336-SPTI-2A-02-03-0C-00" is displayed, what can I do to get rid of it?
 - 1. Unzip the [ULcdrSetup.zip](#) file to the C:\Program Files\Common Files\Ulead Systems\DVD directory.
 2. Launch the ULcdrSetup.exe and check "Use-Track-At-Once CD writing mode for VCD or SVCD".
 3. Close the exe file.
 4. Burn the video again.

This problem may be caused by some burners not being compatible with session-at-once (SAO) recording. "Track-At-Once" is the most reliable way to burn a CD per past experience, and some burner's firmware can not use Session-At-once in a reliable way. The disadvantage of "Track-At-Once" is the linking loss sectors in the track gap area, which may affect the playback compatibility for some VCD players (although very few).

- When I want to burn DVD, an error message "Generic Error from CD/DVD recording software. Please make sure the drive is ready and try again. Error:

DVDR-INC-SPTI-5B-02-03-72-04 [93006:1:0]" shows, how can I fix it to burn my DVD successfully?

- o Please download [ULCDDrV.zip version 3.5.13.196](#), and unzip it to C:\Program Files\Common Files\Ulead Systems\DVD folder to overwrite original ULCDDrV.dll file.

NOTE: If you encounter other similar error messages, please try this update file first. If it can't fix your problem, please contact us and tell us more information including

- (1) the brand/model of the DVD burner and the firmware version you have installed
- (2) the type of DVD media and the highest writing speed the media supports
- (3) the complete error message you encounter.

Other

- When trying to view VideoStudio tutorials, Real Player starts and plays audio only. I received an error from Real Player: Unable to render video MP42 decompressor not found.
 - o Sorry for the inconvenience. Please launch Windows Media Player and open VideoStudio
- How do I clean up all temporary files generated by VideoStudio 7 after I finish burning my videos?
 - o **Windows 2000/XP**
Delete the temporary files in the in the "Convert", "BurnTmp" and "BurnOther" folders in C:\Documents and Settings*User Name*\My Documents\Ulead Studio\7.0.
 - o **Windows 98/ME**
Delete the temporary files in the in the "Convert", "BurnTmp" and "BurnOther" folders in the C:\My Documents\Ulead VideoStudio\7.0
- What's brand/model of CPU that VideoStudio 7 doesn't support any more?
 - o According to the [System Requirements](#) of VideoStudio 7, we suggest that you don't use VideoStudio 7 on K6, Pentium II or Crusoe CPUs on older or slower computers. That's because VideoStudio 7 uses many latest DirectShow drivers, effects and so on, and old CPUs or computers can't support many of these new functions.
- I upgraded to VideoStudio 7 from VideoStudio 6, when I launch VideoStudio 7, I received an error: Cannot initial application. The screen resolution is too small to play the video. [15034:1:1]

- Now, VideoStudio 7 requires 1024x768 high resolution, please follow the procedure below to change the display resolution.
 - Click Start: Setting: Control Panel: Display (or you can right click on the desktop and select Properties.)
 - Click the Settings tab and drag the slider of the display area to 1024x768
 - Launch VideoStudio 7 again